

Austin Curbside Clothing and Home Recycling  
 C/O Great Lakes Recycling, dba Simple Recycling  
 NR16000006

Date	Number of Residences	Tonnage Collected	Route Mileage	Contamination Weights (Lbs)	Contamination Items
	Number of Individual Pickups				
Dec-16	5,192	60.5375	5,200	0	0
Jan-17	4,318	48.353	5,192	0	0
Feb-17	2,710	26.0595	5,192	0	0
Mar-17	2,386	22.2465	5,192	0	0
Apr-17					
May-17					
Jun-17					
Jul-17					

Ticket Number	Date Created	Subject	From	Help Topic	Source	Status
83	2/1/2017 14:43	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
86	2/1/2017 16:42	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
89	2/1/2017 20:50	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
90	2/1/2017 20:56	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
94	2/1/2017 22:24	Bag Request	Texas Resident	Bag Request	Phone	Delivered
96	2/1/2017 23:13	Bag Request	Monrovia Van Hoose	Bag Request	Email	Delivered
97	2/1/2017 23:16	Bag Request	Rene Olivas	Bag Request	Email	Delivered
98	2/1/2017 23:19	Bag Request	Cass	Bag Request	Email	Delivered
102	2/2/2017 17:52	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
103	2/2/2017 17:55	Bag Request	Texas Resident	Bag Request	Phone	Delivered
104	2/2/2017 18:03	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
105	2/2/2017 18:05	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
106	2/2/2017 18:09	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
107	2/2/2017 18:34	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
109	2/2/2017 19:42	Bag Request	Texas Resident	Bag Request	Phone	Delivered
110	2/2/2017 19:44	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
112	2/2/2017 19:48	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
113	2/2/2017 19:49	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
114	2/2/2017 20:26	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
117	2/2/2017 21:15	Bag Request	Rachel Win	Bag Request	Email	Delivered
118	2/2/2017 21:38	Missed Pick-Up	Sarah S	Missed Pick-Up	Email	Items Collected
119	2/2/2017 22:09	Bag Request	Shalou Dhamija Barth	Bag Request	Email	Delivered
120	2/2/2017 22:20	Bag Request	Gail Davis	Bag Request	Email	Delivered
121	2/2/2017 22:47	Bag Request	Kim Wine	Bag Request	Email	Delivered
122	2/2/2017 22:51	Bag Request	Shara Thome	Bag Request	Email	Delivered
123	2/2/2017 23:10	Bag Request	Amy Connor	Bag Request	Email	Delivered
124	2/2/2017 23:17	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
126	2/3/2017 15:35	Bag Request	Gwendolyn	Bag Request	Email	Delivered
128	2/3/2017 15:55	Bag Request	Jesse Covington	Bag Request	Email	Delivered
129	2/3/2017 15:58	Bag Request	Yezenia A Salinas	Bag Request	Email	Delivered
130	2/3/2017 15:59	Bag Request	John Fulbright	Bag Request	Email	Delivered
131	2/3/2017 16:01	Bag Request	Laure Schultz	Bag Request	Email	Delivered
133	2/3/2017 16:23	Bag Request	Texas Resident	Bag Request	Phone	Delivered
135	2/3/2017 16:30	Bag Request	Lilia Santos	Bag Request	Email	Delivered
136	2/3/2017 16:38	Bag Request	Colleen Nance	Bag Request	Email	Delivered
139	2/3/2017 16:59	Missed Pick-Up	Kelly Davis	Missed Pick-Up	Email	Items Collected
141	2/3/2017 17:06	Bag Request	Marianne Griffin	Bag Request	Email	Delivered
142	2/3/2017 17:08	Bag Request	Muloni	Bag Request	Email	Delivered
143	2/3/2017 17:14	Bag Request	Drew Espinosa	Bag Request	Email	Delivered
144	2/3/2017 17:17	Bag Request	Jennie Anderson	Bag Request	Email	Delivered
146	2/3/2017 17:55	Bag Request	Erin Cooper	Bag Request	Email	Delivered
147	2/3/2017 17:57	Bag Request	Mark Son	Bag Request	Email	Delivered
148	2/3/2017 17:59	Bag Request	Danielle Locke	Bag Request	Email	Delivered
149	2/3/2017 18:02	Bag Request	Uri Moszkowicz	Bag Request	Email	Delivered
150	2/3/2017 18:08	Bag Request	Jackie Chuter	Bag Request	Email	Delivered
151	2/3/2017 18:11	Bag Request	Texas Resident	Bag Request	Phone	Delivered
152	2/3/2017 18:18	Bag Request	Vonda White	Bag Request	Email	Delivered
153	2/3/2017 18:19	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
154	2/3/2017 18:20	Bag Request	Vera S Garcia	Bag Request	Email	Delivered
157	2/3/2017 18:43	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
158	2/3/2017 18:52	Bag Request	Texas Resident	Bag Request	Phone	Delivered
160	2/3/2017 19:08	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
161	2/3/2017 19:26	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
164	2/3/2017 21:11	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected

165	2/3/2017 22:09	Bag Request	Texas Resident	Bag Request	Phone	Delivered
166	2/3/2017 23:14	Bag Request	Yousra	Bag Request	Email	Delivered
167	2/3/2017 23:17	Bag Request	Katherine Thomas	Bag Request	Email	Delivered
168	2/3/2017 23:18	Bag Request	April Allen	Bag Request	Email	Delivered
169	2/3/2017 23:24	Bag Request	Norys Botero	Bag Request	Email	Delivered
170	2/3/2017 23:26	Bag Request	Kelly Poole	Bag Request	Email	Delivered
171	2/3/2017 23:47	Bag Request	Texas Resident	Bag Request	Phone	Delivered
174	2/3/2017 23:57	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
175	2/4/2017 0:00	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
177	2/6/2017 16:44	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
178	2/6/2017 16:55	Bag Request	Texas Resident	Bag Request	Phone	Delivered
179	2/6/2017 17:20	Bag Request	Texas Resident	Bag Request	Phone	Delivered
182	2/6/2017 19:52	Bag Request	Texas Resident	Bag Request	Phone	Delivered
183	2/6/2017 19:53	Bag Request	Texas Resident	Bag Request	Phone	Delivered
184	2/7/2017 15:41	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
188	2/7/2017 18:59	Bag Request	Texas Resident	Bag Request	Phone	Delivered
192	2/7/2017 21:28	Missed Pick-Up	Texas Resident	Missed Pick-Up	Email	Items Collected
194	2/7/2017 21:32	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
196	2/7/2017 21:36	Bag Request	Texas Resident	Bag Request	Phone	Delivered
199	2/7/2017 22:10	Missed Pick-Up	Uli Behrends	Missed Pick-Up	Email	Items Collected
201	2/7/2017 22:39	Bag Request	Shirley Windle	Bag Request	Email	Delivered
202	2/7/2017 22:41	Bag Request	Patrick Tokarski	Bag Request	Email	Delivered
203	2/7/2017 22:46	Bag Request	Nicholas Cancelliere	Bag Request	Email	Delivered
208	2/7/2017 23:00	Bag Request	Vivian Hemme	Bag Request	Email	Delivered
209	2/7/2017 23:03	Missed Pick-Up	Kirby Martinez-Fonts	Missed Pick-Up	Email	Items Collected
210	2/7/2017 23:06	Bag Request	Steven Bauer	Bag Request	Email	Delivered
211	2/7/2017 23:08	Bag Request	Susie Turk	Bag Request	Email	Delivered
212	2/7/2017 23:12	Bag Request	Terrence Quinn	Bag Request	Email	Delivered
213	2/7/2017 23:19	Missed Pick-Up	Lisa Appleby	Missed Pick-Up	Email	Items Collected
215	2/7/2017 23:25	Bag Request	Thanh Ong	Bag Request	Email	Delivered
216	2/7/2017 23:29	Bag Request	Guillerma Longoria	Bag Request	Email	Delivered
217	2/8/2017 14:26	Bag Request	Kelly Hall	Bag Request	Email	Delivered
218	2/8/2017 14:30	Bag Request	Susan Levitan	Bag Request	Email	Delivered
219	2/8/2017 14:33	Bag Request	Lynda White	Bag Request	Email	Delivered
220	2/8/2017 14:36	Bag Request	Jan Cox	Bag Request	Email	Delivered
221	2/8/2017 14:49	Bag Request	Sunny Bogden	Bag Request	Email	Delivered
222	2/8/2017 14:52	Bag Request	Lois Hollis	Bag Request	Email	Delivered
226	2/8/2017 15:40	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
228	2/8/2017 16:37	Bag Request	Texas Resident	Bag Request	Phone	Delivered
229	2/8/2017 17:12	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
230	2/8/2017 17:44	Bag Request	Texas Resident	Bag Request	Phone	Delivered
232	2/8/2017 18:24	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
233	2/8/2017 18:35	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
234	2/8/2017 18:38	Bag Request	Texas Resident	Bag Request	Phone	Delivered
241	2/8/2017 20:36	Bag Request	Texas Resident	Bag Request	Phone	Delivered
242	2/8/2017 22:42	Bag Request	Texas Resident	Bag Request	Phone	Delivered
243	2/8/2017 23:03	Bag Request	Texas Resident	Bag Request	Phone	Delivered
244	2/9/2017 14:42	Bag Request	Homer Alvarez	Bag Request	Email	Delivered
245	2/9/2017 14:46	Bag Request	James Reno	Bag Request	Email	Delivered
246	2/9/2017 14:48	Bag Request	Sheri M Massey	Bag Request	Email	Delivered
247	2/9/2017 14:49	Bag Request	Sarah Deluna	Bag Request	Email	Delivered
248	2/9/2017 14:51	Bag Request	Lauren Smith	Bag Request	Email	Delivered
255	2/9/2017 16:07	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
257	2/9/2017 16:38	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
258	2/9/2017 16:39	Bag Request	Texas Resident	Bag Request	Phone	Delivered

259	2/9/2017 16:48	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
260	2/9/2017 16:56	Bag Request	Texas Resident	Bag Request	Phone	Delivered
262	2/9/2017 17:28	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
263	2/9/2017 17:30	Bag Request	Texas Resident	Bag Request	Phone	Delivered
264	2/9/2017 17:53	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
265	2/9/2017 17:58	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
267	2/9/2017 18:08	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
269	2/9/2017 18:11	Bag Request	Texas Resident	Bag Request	Phone	Delivered
271	2/9/2017 18:45	Bag Request	Texas Resident	Bag Request	Phone	Delivered
272	2/9/2017 19:12	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
273	2/9/2017 19:47	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
276	2/9/2017 21:32	Bag Request	Texas Resident	Bag Request	Phone	Delivered
277	2/9/2017 21:41	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
278	2/9/2017 23:12	Bag Request	Texas Resident	Bag Request	Phone	Delivered
279	2/9/2017 23:12	Bag Request	Texas Resident	Bag Request	Phone	Delivered
280	2/10/2017 15:29	Bag Request	Texas Resident	Bag Request	Phone	Delivered
281	2/10/2017 15:30	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
283	2/10/2017 15:48	Bag Request	Thomas Cook	Bag Request	Email	Delivered
284	2/10/2017 15:53	Bag Request	Jen Massman	Bag Request	Email	Delivered
285	2/10/2017 15:56	Bag Request	Ashlyn	Bag Request	Email	Delivered
286	2/10/2017 15:58	Bag Request	Reiko Rogers	Bag Request	Email	Delivered
288	2/10/2017 16:32	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
289	2/10/2017 18:48	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
290	2/10/2017 18:52	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
292	2/10/2017 18:59	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
293	2/10/2017 19:00	Bag Request	Texas Resident	Bag Request	Phone	Delivered
295	2/10/2017 20:05	Bag Request	Texas Resident	Bag Request	Phone	Delivered
296	2/10/2017 20:50	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
297	2/13/2017 14:59	Bag Request	Nikelle Meade	Bag Request	Email	Delivered
298	2/13/2017 15:06	Bag Request	M'Lynda Owens	Bag Request	Email	Delivered
299	2/13/2017 15:08	Bag Request	Jayne L Gates	Bag Request	Email	Delivered
300	2/13/2017 15:11	Bag Request	Jill Elaine Ackerman	Bag Request	Email	Delivered
301	2/13/2017 15:17	Bag Request	Marco A Versalles	Bag Request	Email	Delivered
309	2/13/2017 16:00	Bag Request	TOMOKO YAMAMOTO	Bag Request	Email	Delivered
310	2/13/2017 16:06	Bag Request	MARY V FLYNN	Bag Request	Email	Delivered
311	2/13/2017 16:07	Bag Request	VANESSA	Bag Request	Email	Delivered
312	2/13/2017 16:08	Bag Request	Jennifer Friend	Bag Request	Email	Delivered
313	2/13/2017 16:08	Bag Request	DENISE GOVEA	Bag Request	Email	Delivered
314	2/13/2017 16:10	Bag Request	Elaine Pozos	Bag Request	Email	Delivered
315	2/13/2017 16:11	Bag Request	TIMMY TALTON	Bag Request	Email	Delivered
316	2/13/2017 16:16	Bag Request	PAM CAPERTON	Bag Request	Email	Delivered
317	2/13/2017 16:17	Bag Request	SARAH BECKER	Bag Request	Email	Delivered
318	2/13/2017 16:18	Bag Request	Helene Siegler	Bag Request	Email	Delivered
319	2/13/2017 16:18	Bag Request	DIANA YARBROUGH	Bag Request	Email	Delivered
320	2/13/2017 16:21	Bag Request	Lisa Cagle	Bag Request	Email	Delivered
321	2/13/2017 16:22	Bag Request	SAMI	Bag Request	Email	Delivered
322	2/13/2017 16:24	Bag Request	EDWARD CHAPA	Bag Request	Email	Delivered
323	2/13/2017 16:26	Bag Request	Celeste Cantu	Bag Request	Email	Delivered
324	2/13/2017 16:29	Bag Request	Cori Ruder	Bag Request	Email	Delivered
325	2/13/2017 16:30	Bag Request	SYNDIA CARRION-LAUREANO	Bag Request	Email	Delivered
326	2/13/2017 16:32	Bag Request	MARYANN HUERTA	Bag Request	Email	Delivered
327	2/13/2017 16:47	Bag Request	Stephen McBrayer	Bag Request	Email	Delivered
328	2/13/2017 16:51	Bag Request	rita jackson	Bag Request	Phone	Delivered
335	2/13/2017 18:28	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
339	2/13/2017 19:52	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected

340	2/13/2017 20:36	Bag Request	REVE SHAPARD	Bag Request	Email	Delivered
341	2/13/2017 20:43	Bag Request	Texas Resident	Bag Request	Phone	Delivered
342	2/13/2017 20:49	Bag Request	EMILY JUERGENS	Bag Request	Email	Delivered
343	2/13/2017 20:50	Bag Request	SARAH GAROFALO	Bag Request	Email	Delivered
344	2/13/2017 22:23	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
345	2/13/2017 22:24	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
346	2/13/2017 22:34	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
354	2/14/2017 17:40	Bag Request	MARK MICHON	Bag Request	Email	Delivered
355	2/14/2017 17:41	Bag Request	PETER SALAZAR	Bag Request	Email	Delivered
356	2/14/2017 17:43	Bag Request	LENA ROGY	Bag Request	Email	Delivered
357	2/14/2017 17:45	Bag Request	6921 AUCLAND DR	Bag Request	Email	Delivered
358	2/14/2017 17:50	Bag Request	Texas Resident	Bag Request	Phone	Delivered
359	2/14/2017 18:11	Bag Request	austin resident	Bag Request	Phone	Delivered
361	2/14/2017 18:30	Bag Request	Texas Resident	Bag Request	Phone	Delivered
362	2/14/2017 19:15	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
363	2/14/2017 19:20	Bag Request	Texas Resident	Bag Request	Phone	Delivered
364	2/14/2017 19:24	Bag Request	Tobin Allen	Bag Request	Email	Delivered
366	2/14/2017 20:28	Missed Pick-Up	J Hearne	Missed Pick-Up	Email	Items Collected
369	2/14/2017 21:05	Bag Request	HANNAH CLARK	Bag Request	Email	Delivered
370	2/14/2017 21:06	Bag Request	LESLIE BEGERT	Bag Request	Email	Delivered
371	2/14/2017 21:08	Bag Request	ALEX WOLFE	Bag Request	Email	Delivered
372	2/14/2017 21:09	Bag Request	SUE COZART	Bag Request	Email	Delivered
373	2/14/2017 21:17	Bag Request	TANYA NOUJAIM	Bag Request	Email	Delivered
374	2/14/2017 21:19	Bag Request	REGINA WALDO	Bag Request	Email	Delivered
375	2/14/2017 21:20	Bag Request	NITA P MARTINEZ	Bag Request	Email	Delivered
376	2/14/2017 21:23	Bag Request	IRENE SALAS	Bag Request	Email	Delivered
377	2/14/2017 21:26	Missed Pick-Up	PRIYA LYER	Missed Pick-Up	Email	Items Collected
378	2/14/2017 21:29	Bag Request	SHELBY MANFORD	Bag Request	Email	Delivered
379	2/14/2017 21:37	Bag Request	TAMMY CHO	Bag Request	Email	Delivered
380	2/14/2017 21:40	Bag Request	LIZ JOHNSTON	Bag Request	Email	Delivered
381	2/14/2017 21:43	Bag Request	Lynda White	Bag Request	Email	Delivered
382	2/14/2017 21:45	Bag Request	ELIF SELVILI	Bag Request	Email	Delivered
383	2/14/2017 21:46	Bag Request	KALAN CONTRERAS	Bag Request	Email	Delivered
384	2/14/2017 21:53	Bag Request	BRIDGET EVARTS	Bag Request	Email	Delivered
385	2/14/2017 21:54	Bag Request	SARAH BRADLEY	Bag Request	Email	Delivered
386	2/14/2017 21:57	Bag Request	SUSAN PASCOE	Bag Request	Email	Delivered
387	2/14/2017 22:00	Bag Request	PAT WYMAN	Bag Request	Email	Delivered
388	2/14/2017 22:01	Bag Request	CHATHERINE GEGEN	Bag Request	Email	Delivered
389	2/14/2017 22:03	Bag Request	LESLEE PEREZ	Bag Request	Email	Delivered
390	2/14/2017 22:04	Bag Request	DUNCAN DAVIES	Bag Request	Email	Delivered
391	2/14/2017 22:06	Bag Request	MITCHELL JANOWSKI	Bag Request	Email	Delivered
392	2/14/2017 22:07	Bag Request	ANGIE WONG	Bag Request	Email	Delivered
393	2/14/2017 22:08	Bag Request	JACQUELYN WALKER	Bag Request	Email	Delivered
396	2/14/2017 22:12	Bag Request	CYNTHIA D FISHER	Bag Request	Email	Delivered
398	2/14/2017 22:25	Bag Request	TIM PADDEN	Bag Request	Phone	Delivered
399	2/14/2017 22:27	Bag Request	SARAH MARTINEZ	Bag Request	Email	Delivered
401	2/14/2017 22:29	Bag Request	ROXANNE	Bag Request	Email	Delivered
402	2/14/2017 22:30	Bag Request	KATHARINA HATHAWAY	Bag Request	Email	Delivered
403	2/14/2017 22:32	Bag Request	Texas Resident	Bag Request	Email	Delivered
406	2/15/2017 16:59	Bag Request	Texas Resident	Bag Request	Phone	Delivered
407	2/15/2017 17:07	Bag Request	Texas Resident	Bag Request	Phone	Delivered
408	2/15/2017 17:13	Bag Request	Texas Resident	Bag Request	Phone	Delivered
409	2/15/2017 17:33	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
410	2/15/2017 17:40	Bag Request	Texas Resident	Bag Request	Phone	Delivered
414	2/15/2017 20:37	Missed Pick-Up	Hedy Bower	Missed Pick-Up	Email	Items Collected

415	2/15/2017 21:04	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
419	2/15/2017 22:57	Bag Request	Texas Resident	Bag Request	Email	Delivered
420	2/15/2017 22:58	Bag Request	Texas Resident	Bag Request	Email	Delivered
421	2/15/2017 22:59	Bag Request	Texas Resident	Bag Request	Email	Delivered
422	2/16/2017 15:20	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
424	2/16/2017 15:48	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
425	2/16/2017 16:44	Bag Request	Julie Lame	Bag Request	Email	Delivered
431	2/16/2017 17:37	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
432	2/16/2017 17:39	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
433	2/16/2017 17:40	Bag Request	Texas Resident	Bag Request	Phone	Delivered
436	2/16/2017 18:22	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
439	2/16/2017 18:27	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
440	2/16/2017 18:54	Bag Request	Texas Resident	Bag Request	Phone	Delivered
442	2/16/2017 19:37	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
444	2/16/2017 20:52	Bag Request	STEPHEN FENOGLIO	Bag Request	Email	Delivered
445	2/16/2017 20:54	Bag Request	DOMINIQUE SOSA	Bag Request	Email	Delivered
446	2/16/2017 21:01	Bag Request	LIZZ STIPPICK	Bag Request	Email	Delivered
447	2/16/2017 21:03	Bag Request	KRISTI MCKENZIE	Bag Request	Email	Delivered
448	2/16/2017 21:05	Bag Request	HEATHER HIGHFUL	Bag Request	Email	Delivered
449	2/16/2017 21:07	Bag Request	LAURA STRAWN	Bag Request	Email	Delivered
450	2/16/2017 21:10	Bag Request	TOM SMELKER	Bag Request	Email	Delivered
451	2/16/2017 21:37	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
452	2/17/2017 18:13	Bag Request	Texas Resident	Bag Request	Phone	Delivered
460	2/17/2017 20:30	Bag Request	Texas Resident	Bag Request	Phone	Delivered
461	2/17/2017 20:36	Bag Request	Texas Resident	Bag Request	Phone	Delivered
462	2/20/2017 15:03	Bag Request	Texas Resident	Bag Request	Phone	Delivered
466	2/20/2017 16:45	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
468	2/20/2017 17:06	Bag Request	Texas Resident	Bag Request	Phone	Delivered
469	2/20/2017 17:10	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
471	2/20/2017 18:53	Bag Request	Texas Resident	Bag Request	Phone	Delivered
472	2/20/2017 19:14	Bag Request	Madeline Vanek	Bag Request	Phone	Delivered
473	2/20/2017 19:16	Bag Request	Texas Resident	Bag Request	Phone	Delivered
474	2/20/2017 19:20	Bag Request	Frank Weldon	Bag Request	Phone	Delivered
475	2/20/2017 19:26	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
479	2/21/2017 17:51	Bag Request	Texas Resident	Bag Request	Phone	Delivered
486	2/21/2017 21:09	Bag Request	Texas Resident	Bag Request	Phone	Delivered
487	2/21/2017 21:16	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
489	2/21/2017 21:49	Bag Request	RALPH LOUIS	Bag Request	Email	Delivered
491	2/21/2017 21:52	Bag Request	QUYNH	Bag Request	Email	Delivered
492	2/21/2017 21:59	Bag Request	SANDI DEMING	Bag Request	Email	Delivered
493	2/21/2017 22:02	Bag Request	JILL WITT	Bag Request	Email	Delivered
494	2/21/2017 22:05	Bag Request	SARAH BORDERS	Bag Request	Email	Delivered
496	2/21/2017 22:10	Bag Request	KELLY C BARRETO	Bag Request	Email	Delivered
497	2/21/2017 22:24	Bag Request	Texas Resident	Bag Request	Phone	Delivered
498	2/21/2017 22:55	Bag Request	Diane Sparks	Bag Request	Email	Delivered
502	2/22/2017 17:31	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
503	2/22/2017 19:09	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
507	2/22/2017 22:20	Bag Request	Texas Resident	Bag Request	Phone	Delivered
508	2/22/2017 22:33	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
509	2/23/2017 15:16	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
510	2/23/2017 15:55	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
511	2/23/2017 17:13	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
513	2/23/2017 17:26	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
514	2/24/2017 15:48	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
515	2/24/2017 15:53	Bag Request	Texas Resident	Bag Request	Phone	Delivered

517	2/24/2017 17:58	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
519	2/24/2017 19:04	Bag Request	Texas Resident	Bag Request	Phone	Delivered
521	2/27/2017 16:32	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
522	2/27/2017 18:16	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
523	2/28/2017 15:21	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
524	2/28/2017 15:33	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
527	2/28/2017 21:12	Bag Request	Katelyn Glasmeier	Bag Request	Email	Delivered
528	2/28/2017 21:15	Bag Request	Janet Harwell	Bag Request	Email	Delivered
529	2/28/2017 22:50	Bag Request	Alison Berry	Bag Request	Email	Delivered
530	2/28/2017 22:52	Bag Request	Jackie Wong	Bag Request	Email	Delivered
531	2/28/2017 23:01	Bag Request	Crystal Adams	Bag Request	Email	Delivered

Ticket Number	Date Created	Subject	From	Help Topic	Source	Status
532	3/1/2017 16:19	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
533	3/1/2017 16:21	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
534	3/1/2017 16:38	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
535	3/1/2017 17:20	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
536	3/1/2017 18:21	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
537	3/1/2017 18:29	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
538	3/1/2017 22:23	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
539	3/1/2017 22:25	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
540	3/1/2017 22:46	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
541	3/2/2017 16:38	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
542	3/2/2017 16:46	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
544	3/2/2017 17:35	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
545	3/2/2017 18:44	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
546	3/2/2017 20:43	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
548	3/3/2017 16:03	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
549	3/3/2017 16:05	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
552	3/3/2017 16:50	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
553	3/3/2017 18:16	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
555	3/6/2017 15:56	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
556	3/6/2017 17:43	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
557	3/6/2017 17:47	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
558	3/6/2017 17:52	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
559	3/6/2017 18:02	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
560	3/6/2017 18:03	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
562	3/6/2017 19:48	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
564	3/6/2017 22:15	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
565	3/7/2017 15:24	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
566	3/7/2017 15:33	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
568	3/7/2017 16:08	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
570	3/7/2017 16:50	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
571	3/7/2017 18:21	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
572	3/8/2017 16:37	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
575	3/8/2017 18:04	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
576	3/8/2017 18:29	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
583	3/9/2017 18:51	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
586	3/9/2017 19:57	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
588	3/9/2017 20:40	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
589	3/9/2017 20:46	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
591	3/9/2017 21:42	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
592	3/9/2017 21:43	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
593	3/9/2017 22:44	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
594	3/9/2017 22:51	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected

597	3/10/2017 19:22	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
598	3/10/2017 20:33	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
599	3/10/2017 20:56	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
603	3/13/2017 17:46	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
604	3/13/2017 18:48	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
605	3/13/2017 18:51	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
606	3/13/2017 18:59	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
609	3/14/2017 16:42	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
613	3/14/2017 18:24	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
615	3/14/2017 19:57	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
617	3/14/2017 20:15	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
618	3/14/2017 20:26	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
619	3/14/2017 20:29	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
620	3/14/2017 21:27	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
621	3/15/2017 14:09	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
622	3/15/2017 16:21	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
623	3/15/2017 17:37	Bag Request	Ching-Fen Hsieh	Bag Request	Email	Bags Delivered
625	3/16/2017 15:05	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
626	3/16/2017 15:38	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
628	3/16/2017 16:27	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
630	3/16/2017 17:19	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
631	3/16/2017 17:23	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
633	3/16/2017 20:57	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
635	3/16/2017 21:28	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
636	3/17/2017 14:40	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
638	3/17/2017 15:56	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
640	3/17/2017 17:28	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
641	3/17/2017 17:34	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
642	3/17/2017 20:38	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
643	3/17/2017 21:13	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
644	3/17/2017 21:25	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
645	3/21/2017 14:24	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
646	3/21/2017 18:22	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
647	3/21/2017 20:15	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
649	3/21/2017 20:41	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
650	3/22/2017 15:13	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
652	3/22/2017 20:06	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
653	3/22/2017 21:23	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
654	3/22/2017 21:52	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
657	3/23/2017 17:50	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
658	3/23/2017 18:06	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
662	3/24/2017 15:09	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
663	3/24/2017 15:56	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
664	3/24/2017 16:09	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
669	3/24/2017 19:06	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
672	3/27/2017 15:21	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
673	3/27/2017 17:54	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
674	3/27/2017 17:57	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
676	3/27/2017 18:23	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
677	3/27/2017 18:39	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
680	3/28/2017 15:31	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
683	3/28/2017 16:27	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
685	3/28/2017 16:46	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
687	3/28/2017 17:50	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
688	3/28/2017 17:51	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected



689	3/29/2017 13:53	Bag Request	Diane Agarwal	Bag Request	Phone	Bags Delivered
690	3/29/2017 13:55	Bag Request	Jane Robichaux	Bag Request	Email	Bags Delivered
691	3/29/2017 13:59	Bag Request	Luanne Preston	Bag Request	Email	Bags Delivered
692	3/29/2017 14:03	Bag Request	Kathleen Brenner	Bag Request	Email	Bags Delivered
693	3/29/2017 14:07	Bag Request	Susie Vasquez	Bag Request	Email	Bags Delivered
694	3/29/2017 14:25	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
695	3/29/2017 14:26	Bag Request	Norma Lopez	Bag Request	Email	Bags Delivered
696	3/29/2017 14:27	Bag Request	Eliza Ornelas	Bag Request	Email	Bags Delivered
708	3/29/2017 15:13	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
709	3/29/2017 16:08	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
710	3/29/2017 18:49	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
711	3/29/2017 20:20	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
712	3/30/2017 17:17	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
713	3/30/2017 17:40	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
714	3/30/2017 18:40	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
715	3/30/2017 19:54	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
716	3/30/2017 21:35	Bag Request	Texas Resident	Bag Request	Phone	Bags Delivered
719	3/31/2017 16:19	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
720	3/31/2017 17:08	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected